



CUSTOMER SOLUTIONS

FREIGHT MANAGEMENT

INVENTORY MANAGEMENT

INTERNATIONAL TRADE COMPLIANCE

ENGINE MOVEMENT SOLUTIONS

ORDER MANAGEMENT

24/7 AOG & CRITICAL LOGISTICS

CUSTOMER SOLUTIONS

B&H Customer Solutions

EXPERTISE YOU CAN **TRUST**

B&H
WORLDWIDE
LEADERS IN **AEROSPACE LOGISTICS**

KEY COMPANY FACTS

- ❑ 24/7/365 permanently manned operation
- ❑ Over 21,000 AOG shipments per year to more than 110 countries
- ❑ Exclusive aerospace focus
- ❑ Strategically located offices at major worldwide aerospace hubs
- ❑ Specialist in on-board-courier hand-carry shipments
- ❑ Proficient in out-of-gauge projects
- ❑ Customs compliance advisory services
- ❑ OnTrack; in-house developed aerospace IT-specific system
- ❑ Proven expertise in aerospace lead logistics
- ❑ AEO / ISO: 9001 / AS9120 certified
- ❑ IATA / BIFA accredited

CUSTOMER SOLUTIONS

The Aerospace logistics industry moves quickly and is ever changing. It demands high standards of expertise, responsive customer services and innovative supply chain solutions.

At B&H Worldwide our Customer Solutions teams are dedicated to working in partnership with our customers to ensure their supply chain outcomes meet or exceed stakeholder expectations.

We position these teams, with their decades of aerospace logistics experience, within our key hubs around the world, where they are an intrinsic part of our service delivery infrastructure. Here they live and breathe the customer experience and are constantly working to innovate and develop new solutions for our customers and partners.

The B&H Customer Solutions teams focus on service and cost, and critically link this to our customers' inventory holding strategies. We construct a suite of services that perfectly balances freight methodology, inventory warehousing, order management, value-add logistics and information management.

Our Customer Solutions teams are market leaders at devising smarter ways to work, by discovering potential in a supply chain or customising business processes to improve overall performance for our customers.

One of our key deliverables is the depth of data analysis and reporting capabilities we offer. At B&H Worldwide we understand that inventory planning and management require far more data analysis than just 'controllable' transit time statistics.

Regular formal reviews examine uncontrollable service incidents, customer order management, freight service selection decisions, cost directives and other areas that can impact supply chain decision making. This helps our customers make the necessary decisions to manage their business according to prevailing conditions.

The B&H Customer Solutions team is your first and single point of contact at all times.

To be the most respected, valued, passionate and entrusted leader in global aerospace logistics.

THE B&H VISION

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